

## Self Help Guide to create a UKVI account and Access eVisa UK For those with Biometric Resident Permits (BRPs)

The UK immigration system is going digital and physical documents such as BRPs (Biometric Resident Permits) and Stamps/Vignettes on Passports are being replaced by eVisas. Your eVisa will be an online record of your immigration status and the conditions for you to stay in the UK. This will not affect your current immigration status. Deadline for creating eVisas for those with BRPs is by the end of 2024.

You will need to create a UK Visas and Immigration (UKVI) account before being able to access your eVisa. Most BRPs have an expiry date of 31 December 2024 and are to be replaced by eVisas.

Whilst a separate Step-by-Step Guide is being prepared, this Self Help Guide is for those who wish to do it themselves. This [VIDEO](#) should give you an idea as to how to create your UKVI account, so you can access your eVisa.

### What do you Need to get Started?

A family member or a friend or GSO/GVAC staff can help you create a UKVI account.

- A Smartphone and Computer with Internet Access.
- Your BRP.
- Your Date of Birth.
- Your Email Address.
- A mobile phone number; and
- **UK Immigration: ID Check App**, which you can be downloaded from **Google Play Store** or **App Store**. (you can use a friend/family member's smartphone if they consent)

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### Steps to create UKVI account and Access your eVisa

There are 3 steps you need to take to create a UKVI account and access your eVisa:

#### Step 1: Create UKVI Account

Whether you have **received and email or not**, if you hold a BRP you can create a UKVI account by using the link below:

[Create UKVI Account](#)

Simply follow the instructions on the screens and click **Create account**.

You should soon get confirmation via email that your UKVI account has been created and provides details as to how you can **Sign in** to get access.

**Note:** If you don't receive OTP on your mobile phone, just click **I didn't receive OTP**; you will then have an option to receive OTP through your email.

## Step 2: Confirm Identity

You need to confirm your identity by using the **UK Immigration: ID Check App**. (download the app on a smartphone and use the smartphone's camera to scan a QR code.)

You can also request a connection code to connect to the app instead.

The app will ask you to take a picture of your BRP or passport, check your document's information and take a picture of your face.

**Note: your smartphone and BRP or passport need to touch during scanning.**

## Step 3: Linking your UKVI Account to your eVisa

Once you have confirmed your identity, you will need to follow and complete subsequent sections on the task list. You then need to confirm you have read the declaration and click Submit.

You should receive an email with your reference number and message stating that there will be another email with a link that allows you to view your eVisa. Those without UKVI email invitation to process for eVisa will have to wait for them a little longer to link the details.

## Updating Travel Document Information

Once you are able to view your eVisa, you must check and update (if necessary) your current travel document information linked to your eVisa as soon as possible. This will ensure you have the smoother journey when you travel back to the UK. You can do this by using the 'Update your UK Visas and Immigration account details' service, which you can find on GOV.UK.

Link for How to Travel with eVisa is as shown below:

[Video - How to Travel with eVisa](#)

## Need Help?

Please contact Head of Veteran Services if you need help.